

Annual Report 2025-26

CONNECTING

People, Projects, and Purpose



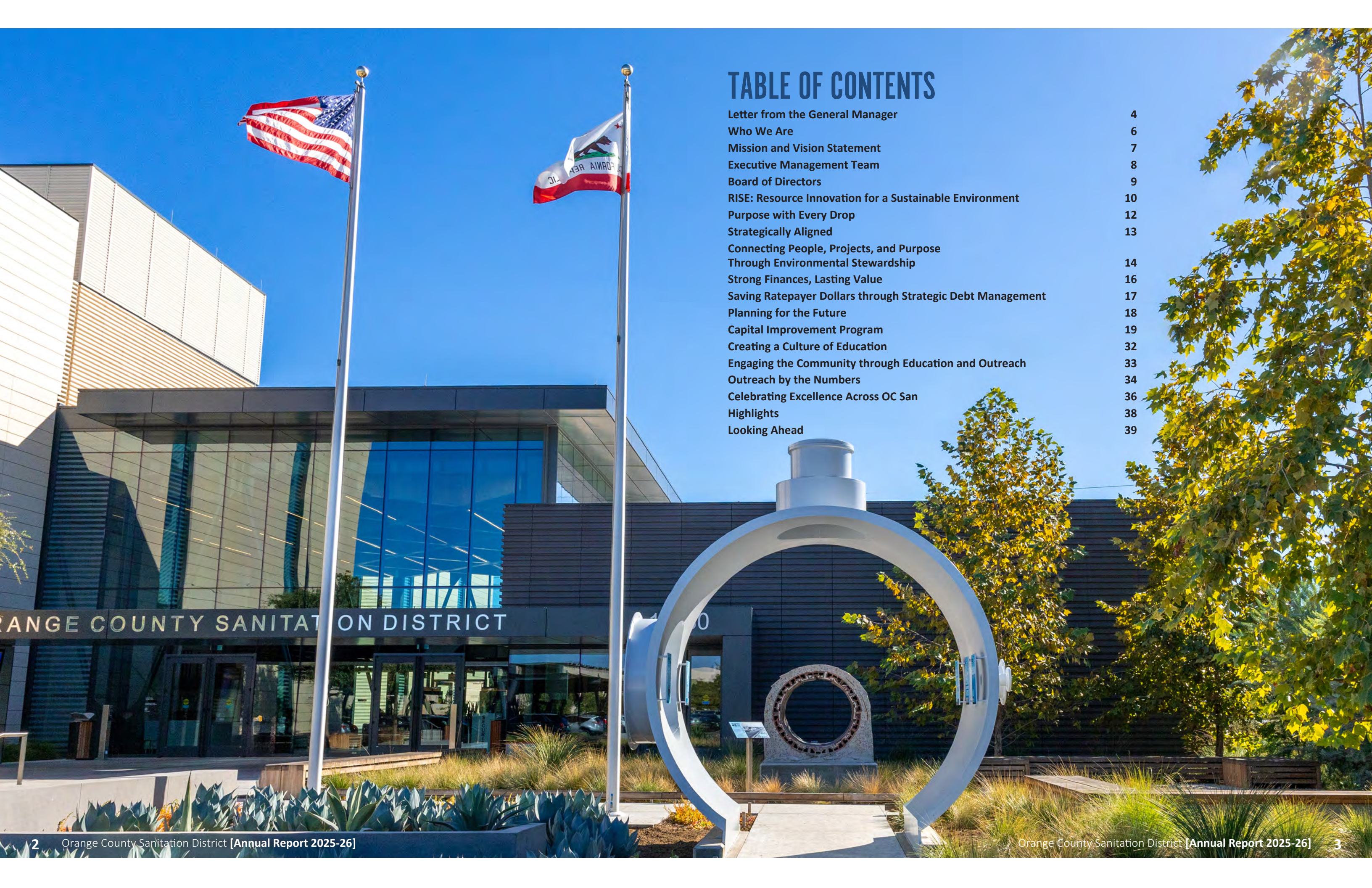


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LETTER FROM THE GENERAL MANAGER

At OC San, every gallon of wastewater we treat reflects our commitment to protecting public health, preserving the environment, and serving the 2.6 million people who rely on us every day. During Fiscal Year 2025–2026, OC San treated an average of 185 million gallons of wastewater per day and made our reclaimable effluent available to the Groundwater Replenishment System to help meet Orange County’s water needs. This year’s theme, **Connecting People, Projects, and Purpose**, recognizes the expertise, and shared dedication that make our mission possible.

Throughout the year, OC San continued to invest in the people, infrastructure, and innovation necessary to provide reliable wastewater collection and treatment services for Orange County. Our employees remained focused on operational excellence while advancing projects and initiatives that strengthen our organization and prepare us for future challenges. During the year, we managed more than 80 active Capital Improvement Program projects, with spending totaling \$310 million. These investments demonstrate our commitment to the ongoing renewal of the infrastructure that protects public health, preserves the environment, and will benefit our community for generations to come.

Environmental stewardship remained central to our work. We completed a study to help right-size our vehicle fleet and support clean-air requirements, updated Fats, Oils and Grease outreach materials for food service establishments, and enhanced our Industrial Waste Survey Program to more effectively identify businesses that may require discharge permits.

Fiscal responsibility remained a priority as well. Through strategic financial management, OC San successfully refunded its 2016A debt issue, generating approximately \$14 million in savings for OC San and its ratepayers over the life of the debt. We also implemented a new funding process for small replacement and repair projects to improve transparency, efficiency, and budget control.

The accomplishments highlighted in this report reflect the dedication of OC San employees, the leadership of our Board of Directors, and the collaboration of our member agencies, regulators, industry partners, and community stakeholders. Together, we are building a resilient organization that is prepared to meet the needs of our region today while planning responsibly for the future.



Rob Thompson
General Manager



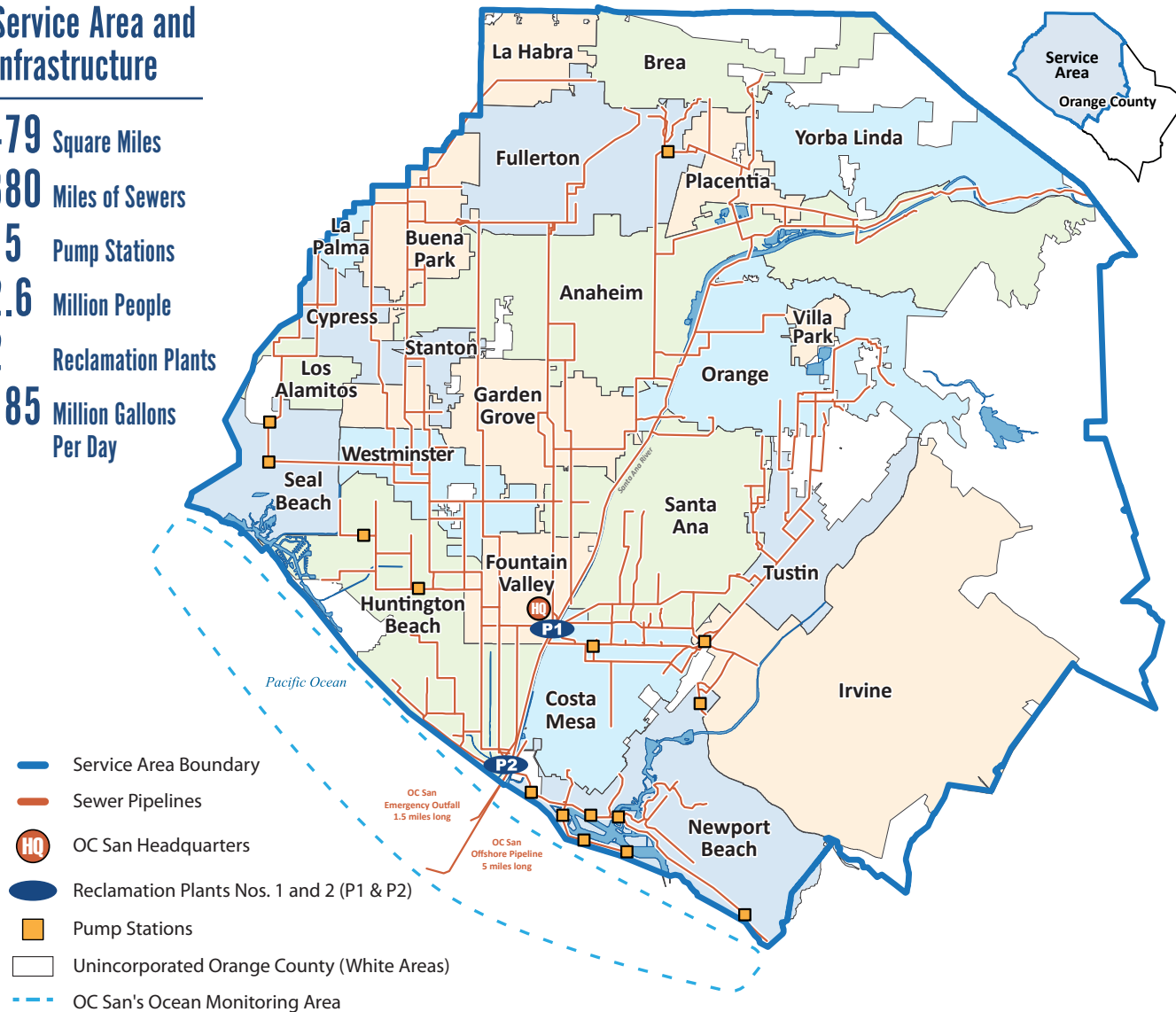
Rob Thompson
General Manager

WHO WE ARE

The Orange County Sanitation District (OC San) is a public agency that provides wastewater collection, treatment, and recycling services for the northwest and central area of Orange County, California.

Service Area and Infrastructure

479 Square Miles
380 Miles of Sewers
15 Pump Stations
2.6 Million People
2 Reclamation Plants
185 Million Gallons Per Day



Rate Information

**Estimated Cost to Collect, Treat, and Dispose
of One Million Gallons of Sewage**
\$3,648

**Annual Regional Single
Family Sewer Fee**
\$384

OUR MISSION

"To protect public health and the environment by providing effective wastewater collection, treatment, and recycling."

OUR VISION

ORANGE COUNTY SANITATION DISTRICT WILL BE A LEADER IN:

- Providing reliable, responsive and affordable services in line with customer needs and expectations.
- Protecting public health and the environment utilizing all practical and effective means for wastewater, energy, and solids resource recovery.
- Continually seeking efficiencies to ensure that the public's money is wisely spent.
- Communicating our mission and strategies with those we serve and all other stakeholders.
- Partnering with others to benefit our customers, this region, and our industry.
- Creating the best possible workforce in terms of safety, productivity, customer service, and training.

EXECUTIVE MANAGEMENT TEAM



ROB THOMPSON
General
Manager



LORENZO TYNER
Assistant General
Manager



JENNIFER CABRAL
Director of
Communications



MIKE DORMAN
Director of
Engineering



LAURA MARAVILLA
Director of
Human Resources



RIAZ MOINUDDIN
Director of Operations
and Maintenance



WALLY RITCHIE
Director of
Finance



LAN WIBORG
Director of
Environmental Services

BOARD OF DIRECTORS



Ryan Gallagher
Board Chairman
City of Tustin



Jon Dumitru
Vice Chairman
City of Orange

City	Director
Anaheim	Carlos A. Leon
Brea	Christine Marick
Buena Park	Joyce Ahn
Cypress	Bonnie Peat
Fountain Valley	Ted Bui
Fullerton	Jamie Valencia
Garden Grove	Stephanie Klopfenstein
Huntington Beach	Pat Burns
Irvine	Melinda Liu
La Habra	Jose Medrano
La Palma	Debbie Baker
Los Alamitos	Jordan Nefulda
Newport Beach	Erik Weigand
Orange	Jon Dumitru
Placentia	Chad Wanke
Santa Ana	Johnathan Ryan Hernandez
Seal Beach	Lisa Landau
Stanton	David Shawver
Tustin	Ryan Gallagher
Villa Park	Jordan Wu
Agencies	
Costa Mesa Sanitary District	Bob Ooten
Midway City Sanitary District	Andrew Nguyen
Irvine Ranch Water District	John Withers
Yorba Linda Water District	Tom Lindsey
Board of Supervisors	Doug Chaffee

**Fiscal Year 2025-26 Board of Directors*



Resource Innovation for a Sustainable Environment

ADVANCING THE FUTURE OF SOLIDS MANAGEMENT

Through the **Resource Innovation for a Sustainable Environment (RISE)** program, OC San is exploring innovative technologies that can transform how biosolids, the nutrient-rich organic materials produced from the wastewater treatment process are managed while addressing emerging environmental challenges. Two initiatives—Supercritical Water Oxidation (SCWO) and Deep Well Injection (DWI)—demonstrate how OC San is evaluating forward-looking solutions that support sustainability, operational efficiency, and environmental protection.

Supercritical Water Oxidation: Advancing Innovative Treatment

OC San is partnering with 374Water to deploy the AirSCWO™ Nix6 demonstration facility at Plant No. 1. The three-ton-per-day system is expected to arrive in fall 2026 and will provide an opportunity to evaluate the technology's performance at a full-scale wastewater treatment facility.

SCWO uses water at high temperature and pressure to create an environment where organic materials can be rapidly broken down into more basic components. The process has the potential to destroy difficult-to-treat compounds, including per- and polyfluoroalkyl substances (PFAS), microplastics, pharmaceuticals, and other contaminants of emerging concern.

With a total investment of nearly \$8 million, the demonstration facility will generate valuable data to help OC San determine how SCWO could be incorporated into future wastewater treatment and solids management practices.



Deep Well Injection: Exploring a Long-Term Management Solution

OC San is also evaluating DWI as a potential long-term biosolids management solution. The proposed project would inject biosolids more than 5,000 feet below Plant No. 1 into a naturally occurring sand layer isolated from groundwater by thousands of feet of rock.

In this deep underground environment, naturally occurring microorganisms would break down the biosolids over time, converting organic material into methane and carbon dioxide while permanently isolating residual contaminants. The approach could provide a long-term management option for PFAS, microplastics, pharmaceutical compounds, and other contaminants by preventing their release back into the environment. Essentially creating a forever home for forever chemicals.

DWI could also reduce the need to transport biosolids long distances by truck, potentially lowering greenhouse gas emissions, fuel consumption, traffic impacts, and transportation costs. The proposed construction project is anticipated to take place from 2029 through 2031 with an estimated cost of \$100 million.



Investing in What Comes Next

Together, SCWO and DWI represent two different approaches with a shared purpose: preparing OC San for the future of solids management. Through RISE, OC San is testing promising technologies, gathering the information needed to make informed long-term decisions, and investing in solutions that could increase resiliency while protecting public health and the environment.

By exploring these technologies today, OC San continues its tradition of looking beyond current needs and advancing innovative, sustainable solutions for the communities it serves.

Visit: ocsan.gov/rise to learn more about the RISE program.



PURPOSE IN EVERY DROP

Protecting the health of our ocean and beaches remains one of OC San’s highest priorities. Through our tri-phase ocean monitoring program, OC San tracks marine life, sediment quality, and water quality across nearly 200 square miles of ocean and 20 miles of shoreline. This helps ensure these waters remain safe and thriving for the communities that rely on them.

The success of our long-standing program was once again recognized in the Annual Heal the Bay Report Card, which grades beaches across the West Coast on bacterial pollution levels during summer dry, winter dry, and wet weather conditions.

Even in a year marked by higher-than-average rainfall, eight Orange County beaches earned a place on the Honor Roll for maintaining A+ water quality grades year-round. Half of those beaches are located within OC San’s service area, underscoring the impact of these efforts close to home.

These results are more than just impressive rankings—they’re a direct reflection of OC San staff’s dedication to protecting ocean water quality and the success of our urban runoff diversion program, which treats up to three million gallons per day of runoff that would otherwise reach local waterways.

Together, these efforts help safeguard coastal water quality today while supporting a healthier environment for all.



Orange County
Beach Report Card

ORANGE COUNTY HONOR ROLL BEACHES

In our service area

- A+ Huntington City Beach at Beach Blvd.
- A+ Huntington Harbour, Admiralty Dr. Beach
- A+ Huntington Harbour, Coral Cay Beach
- A+ Sunset Beach at Broadway

Outside our service area

- A+ Laguna Beach, 1000 Steps Beach at 9th St.
- A+ Laguna Beach, Three Arch Bay
- A+ Capistrano County Beach, South Capistrano Bay
- A+ Dana Point Harbor, Guest Dock



STRATEGICALLY ALIGNED

OC San’s current Strategic Plan (Plan) was approved by the Board of Directors on December 17, 2025. Developed collaboratively by the Board of Directors and staff, the Plan defines the strategic initiatives OC San will pursue and provides a foundation for long-term financial, capital, and operational planning.

Updated every two years, the Plan provides a shared framework for decision-making across the agency. The biennial development cycle aligns with OC San’s two-year budgeting process, allowing strategic priorities, resources, and investments to be considered together. Its 16 policy areas align the work of departments and teams around common goals, helping OC San anticipate future needs, invest responsibly, and respond effectively to the evolving needs of the communities we serve.

The strategic initiatives in the 2025 Plan are organized around four key areas: Business Principles, Environmental Stewardship, Wastewater Management, and Workplace Environment. Together, these areas guide OC San’s efforts to maintain strong business practices, protect the environment, manage wastewater infrastructure responsibly, and support a safe and effective workplace.

By aligning people, projects, infrastructure, and resources around a shared long-term vision, OC San is building a more coordinated and forward-thinking organization, helping ensure we continue delivering essential services to the 2.6 million people we serve today and into the future.

Visit: ocsan.gov/strategic-planning to view the Plan.



CONNECTING PEOPLE, PROJECTS, AND PURPOSE THROUGH ENVIRONMENTAL STEWARDSHIP

Being responsible stewards of the environment means more than practicing sustainability within our operations; it also means empowering our community to do the same. Through the Pretreatment Honor Roll Program, OC San celebrates local companies that demonstrate excellence in compliance by ensuring their contributions to the sewer system are environmentally safe and responsible.

Now in its fourth year, the Pretreatment Honor Roll continues to build pride among our local companies. In 2025, the Pretreatment Honor Roll Program achieved a record-breaking number of awardees, representing nearly a 50 percent increase from the previous year. Of the 63 awardees, 43 earned the Silver Award in recognition of four consecutive years of compliance, and 20 earned the Bronze Award for maintaining two consecutive years of compliance.

Earning a spot on the Honor Roll reflects the commitment and pride local companies take in protecting our environment. To be recognized, candidates must be Class I Industrial Wastewater Dischargers or Wastehauler Dischargers who demonstrate this commitment by:

- Maintaining compliance with wastewater discharge permit limits and conditions.
- Empowering staff to promote a sense of regulatory responsibility.
- Dedicating resources to provide a supportive atmosphere that fosters exceptional waste and wastewater management.

In recognition of their continued compliance, awardees are presented with a certificate of achievement, a window decal to proudly display at their business, and public recognition during the annual State of OC San event.

By maintaining strong compliance and high standards, these awardees help advance OC San’s purpose of protecting the environment for the communities we serve.



OC San Pretreatment Honor Roll Program

CLASS of 2025

BRONZE AWARD

This company is recognized as an environmental steward for meeting



Scan here to learn more!

18480 Bandler Circle, Fountain Valley, California 92708-7018
714.962.2411 | www.ocsan.gov



OC San Pretreatment Honor Roll Program

CLASS of 2025

SILVER AWARD

This company is recognized as an environmental steward for meeting pretreatment program compliance requirements for at least four consecutive years.



Scan here to learn more!

18480 Bandler Circle, Fountain Valley, California 92708-7018
714.962.2411 | www.ocsan.gov





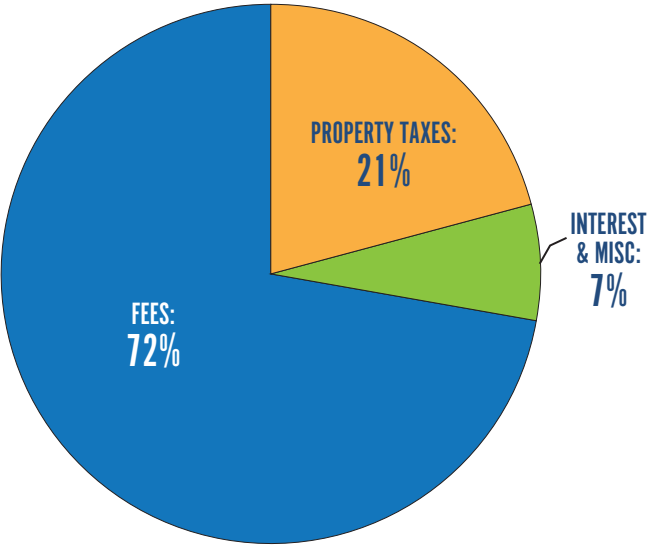
STRONG FINANCES. LASTING VALUE.

As an essential service provider, OC San strives to balance financial stability and fiscal responsibility while keeping rates affordable for the community we serve. Since 2017, OC San has maintained AAA ratings on all senior obligations from the three major credit rating agencies: Fitch Ratings, S&P Global Ratings, and Moody’s Investors Service. AAA is the highest possible credit rating and reflects OC San’s strong financial position and sound management practices.

These ratings are reviewed regularly by the credit rating agencies, including when OC San issues or refinances debt. Maintaining the highest credit ratings allows OC San to access favorable interest rates when financing or refinancing bonds, resulting in meaningful cost savings for our ratepayers. OC San remains the only California utility to hold AAA ratings from all three major rating agencies, demonstrating our continued commitment to responsible financial management and affordable rates.

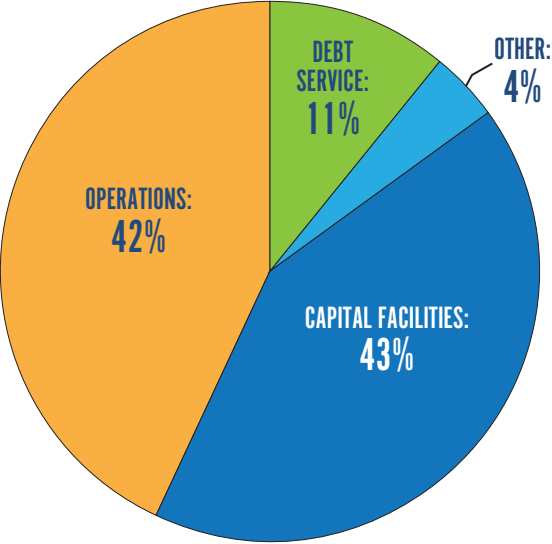
Where The Money Comes From

\$569.6 million



Where The Money Goes

\$587.4 million



SAVING RATEPAYER DOLLARS THROUGH STRATEGIC DEBT MANAGEMENT

OC San continues to look for ways to strengthen financial sustainability while protecting the interests of our ratepayers. During FY 2025-26, OC San took advantage of favorable market conditions to refinance its 2016A debt issue, reducing future borrowing costs and generating approximately \$14 million in savings over the life of the debt.

The refinancing reflects OC San’s ongoing commitment to sound financial management and responsible stewardship of public funds. By proactively evaluating its outstanding debt and identifying opportunities to reduce costs, OC San was able to lower its long-term financial obligations without compromising the investments needed to maintain and improve critical wastewater infrastructure.

This savings will benefit OC San and its ratepayers for years to come, demonstrating how careful financial planning and strategic decision-making can create lasting value for the region.



PLANNING FOR THE FUTURE

Every pipe, pump, and treatment facility is a valuable asset that must be maintained, renewed, or replaced over time. OC San estimates the replacement value of its aging wastewater infrastructure at \$17.7 billion. Continued investment in these assets is essential to protect public health, safeguard the environment, and provide reliable wastewater service to the community.

Asset Management is the process OC San uses to evaluate the conditions of its infrastructure, prioritize needs, and guide maintenance, rehabilitation, and replacement throughout each asset’s lifecycle. By combining cost-effective maintenance with long-range planning, OC San maximizes the useful life of its facilities while maintaining reliable system performance and making the best use of public resources.

OC San’s Planning Division develops and maintains a 20-year roadmap that guides infrastructure renewal while preparing for future regulatory requirements or system expansion needs. Asset engineers apply their firsthand knowledge of facility conditions and criticality, with support from Operations and Maintenance. These factors are coupled with active operational needs, regulatory monitoring, and planning studies to develop a comprehensive plan that ensures OC San is prepared for the future. These efforts are then summarized within OC San’s Annual Asset Management Plan, which serves as the foundation for the Capital Improvement Program.

Visit ocsan.gov/documentcenter/2025assetmanagementplan to view the plan.



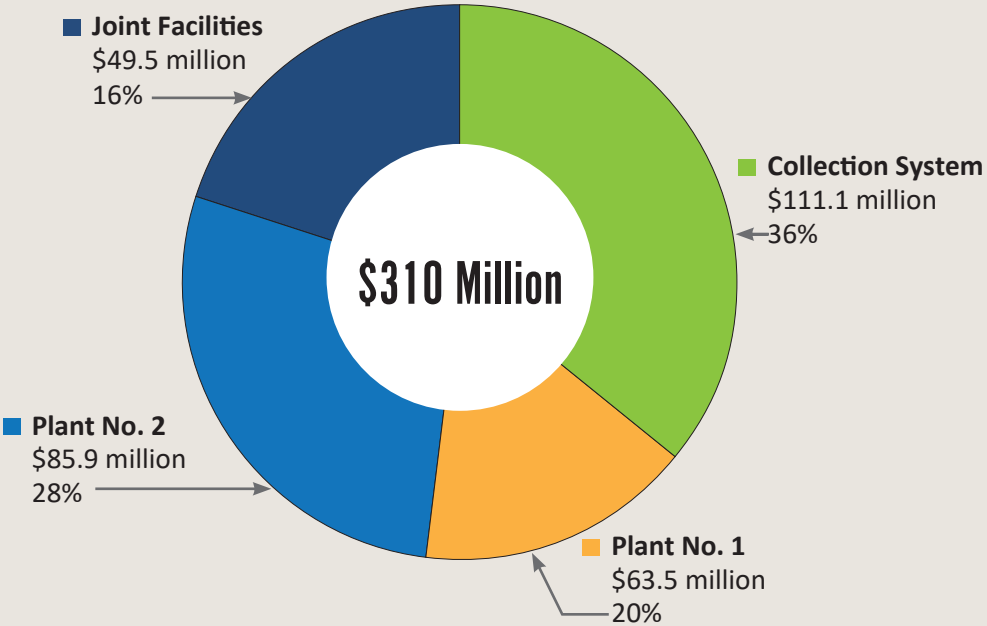
CAPITAL IMPROVEMENT PROGRAM

Delivering Capital Projects with Purpose

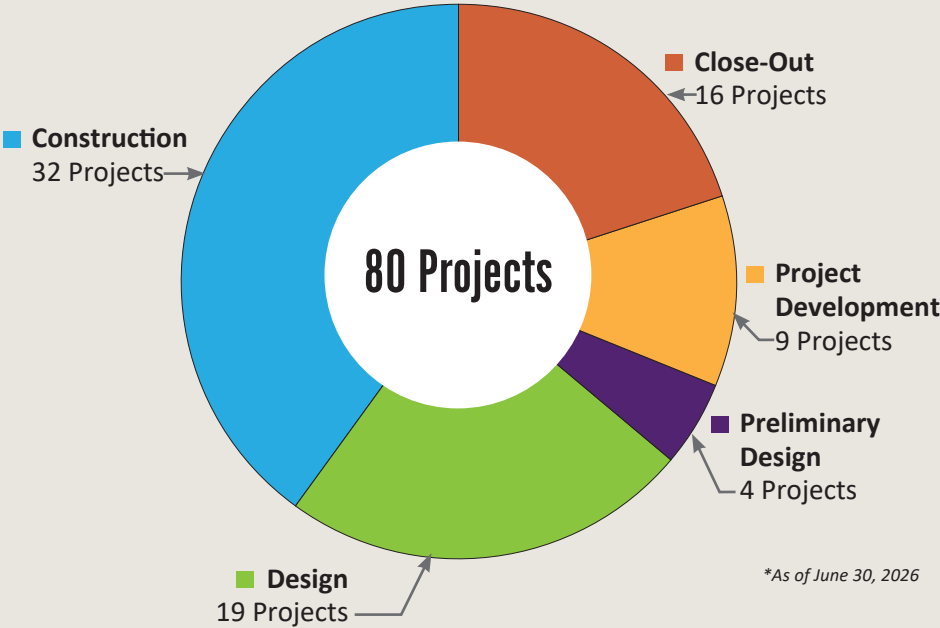
OC San’s Capital Improvement Program (CIP) is a long-term investment strategy that renews, replaces, and expands the infrastructure needed to collect, treat, and recycle wastewater for nearly 2.6 million people.

This past fiscal year, OC San invested an estimated \$310 million in CIP projects. At year-end, over 80 active projects were underway, demonstrating a robust and active CIP.

How FY 2025-26 CIP Dollars Were Invested



Active FY 2025-26 CIP Projects by Phase*

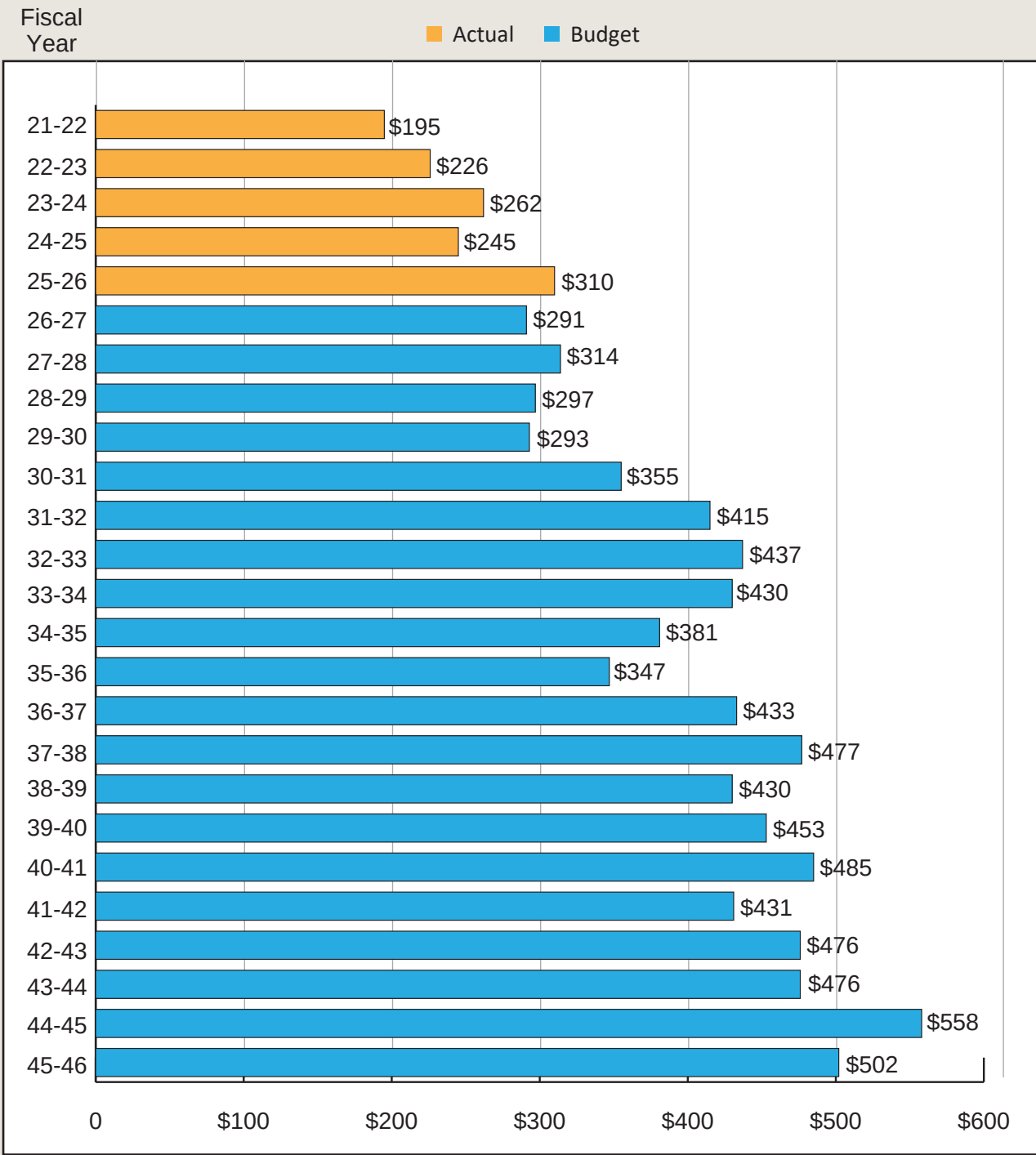


*As of June 30, 2026

Capital Investment

Over the next 20 years, OC San plans to invest more than \$8.3 billion in capital projects that will renew aging infrastructure, support environmental compliance, and strengthen the reliability of the regional wastewater system. The CIP maintains a steady pipeline of projects in project development, design, and construction that closely matches the rate of cost escalation.

Five-Year History and 20-Year Outlook Amount (in millions)



CIP by the Numbers

OC San’s CIP represents a diverse portfolio of projects, continually advancing through project development, design, construction, and completion. The summary below provides a snapshot of construction activity during the fiscal year.

Projects	Number of Projects
Construction Contracts Awarded	14
Construction Contracts Completed	20
Collection System Projects	17
Plant No. 1 Projects	23
Plant No. 2 Projects	24
Joint Facility Projects	16



OC San capital projects are advancing to renew aging infrastructure, improve reliability, and prepare for future needs. The following pages highlight a selection of active CIP projects and the milestones achieved during the past fiscal year. Together, these projects provide a snapshot of the work underway to maintain reliable service, modernize aging infrastructure, and support the region’s future needs.

It All Starts Here

Before wastewater can begin the treatment process, it first passes through the headworks where incoming wastewater is received, and preliminary treatment removes debris and grit to protect downstream equipment. After more than 30 years of service without any major upgrades, these critical facilities are being rehabilitated to provide long-term reliability to support the region’s wastewater treatment needs.

Construction of the **Headworks Rehabilitation at Plant No. 1** project has been underway for more than five-years and is expected to be completed in late 2029. The project rehabilitates key facilities such as the Metering and Diversion structure, where flow from seven major trunk sewers enters the plant. Other facilities include the bar screen building, influent pump station, grit basins, and electrical systems, while adding new grit handling, odor control, standby power, and support facilities. This year, the project completed beneficial occupancy of the Headworks Electrical Room and mechanical installation of six new bar screens.

Construction Schedule: **2021-2029**
Construction Budget: **\$222.3 million**



New Headworks Odor Control

New Headworks Electrical Room

Back to the Basics but Better

As OC San continues to modernize facilities, the fundamentals of wastewater treatment remain as important as ever. Primary clarifiers are one of the first and most essential steps in the treatment process, where heavier solids settle out of wastewater before it moves on to secondary treatment. The **A-Side Primary Clarifiers Replacement at Plant No. 2** project replaces the clarifiers originally constructed in the 1960s that have reliably provided service for more than six decades. These aging facilities are being replaced to improve reliability and ensure OC San can continue to serve Orange County for generations to come.

This year, structural construction of the four new primary clarifiers was completed, including the installation of truss-supported aluminum flat covers. Electrical system work is underway before the new clarifiers are placed into service.

Construction Schedule: **2021-2027**
Construction Budget: **\$111.4 million**



Four new primary clarifiers with truss-supported aluminum flat covers

Strength with Purpose

The **South Perimeter Wall and Soil Improvements at Plant No. 2** project was created to strengthen OC San’s infrastructure against future climate and seismic challenges while enhancing security and the surrounding environment. Beneath the surface, deep soil mixing extends approximately 50 feet below grade, reinforcing the foundation of the new perimeter wall and helping safeguard both existing infrastructure and future improvements.

The wall replaces a chain-link fence, rising 8 to 11 feet above ground, and reflects the surrounding landscape through a wave-inspired design featuring three-dimensional artwork of native birds found in the nearby Talbert Marsh. By combining resilient engineering with aesthetic design, the project provides lasting benefits for both OC San’s Plant No. 2 and the neighboring community.

Construction Schedule: **2025-2027**
Construction Budget: **\$25.3 million**

New concrete wall is complete



Collections Connecting Communities

Communities across OC San’s service area depend on a regional collection system that quietly works around the clock to transport wastewater from homes and businesses to our two reclamation facilities. Spanning more than 380 miles of sewer pipelines, along with fifteen pump stations, this network is strengthened through ongoing capital projects. The projects renew aging infrastructure, increase system capacity, and support reliable service for nearly 2.6 million people.

The map highlights a selection of collection system projects that were under construction during the past year. Additional project details are featured on the following pages.

- 1

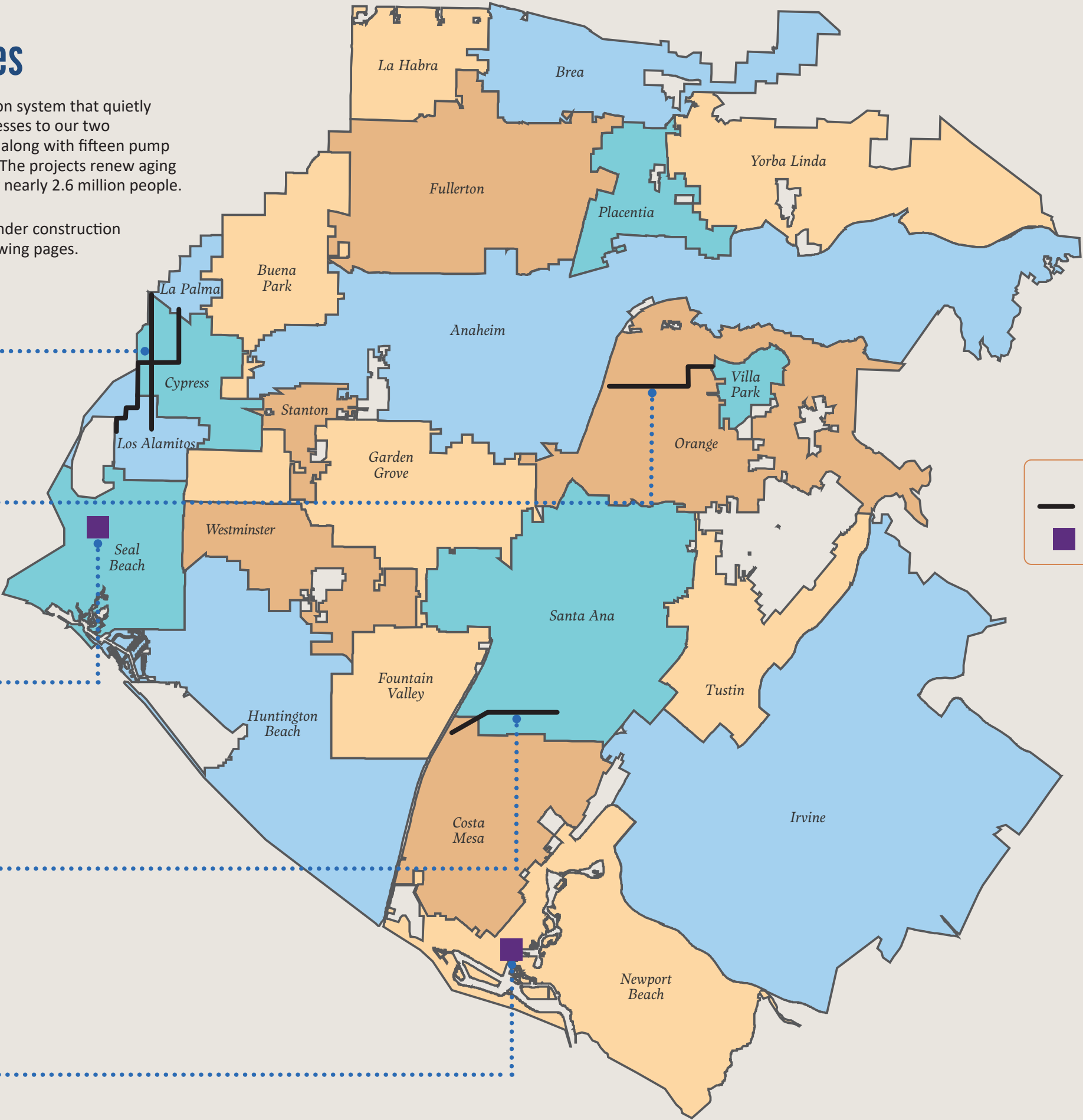
Cypress
Trunk Sewer
- 2

Taft Avenue
Sewer Improvement
- 3

Seal Beach
Pump Station Replacement
- 4

Santa Ana
Trunk Sewer Rehabilitation
- 5

Bay Bridge
Pump Station and Force
Mains Replacement



1

Cypress Trunk Sewer

Seven Miles of System Renewal

Construction continued along seven miles of regional sewer pipelines across Cypress, La Palma, and Los Alamitos, including rehabilitation, replacement, and nearly 100 manhole improvements. A mile of pipeline is being upsized using pipe bursting technology.

Construction Schedule: **2025-2028**

Construction Budget: **\$35.3 million**

Website: ocsan.gov/cypress



Pipe bursting, a construction method used to upsize pipes

2

Taft Avenue Sewer Improvement

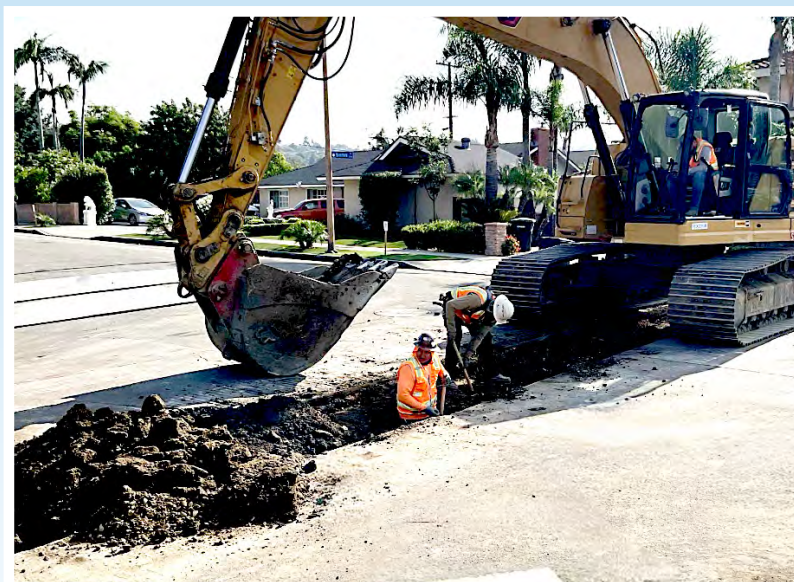
Increasing Capacity in Orange

Major construction nears completion on this \$20.5 million project, upgrading about two miles of regional sewer through the City of Orange to increase capacity and reliability.

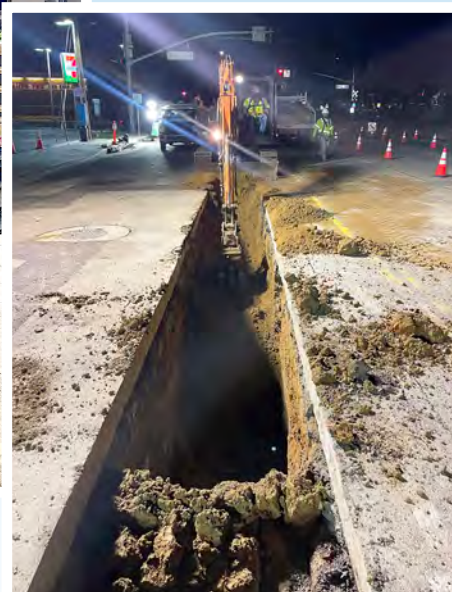
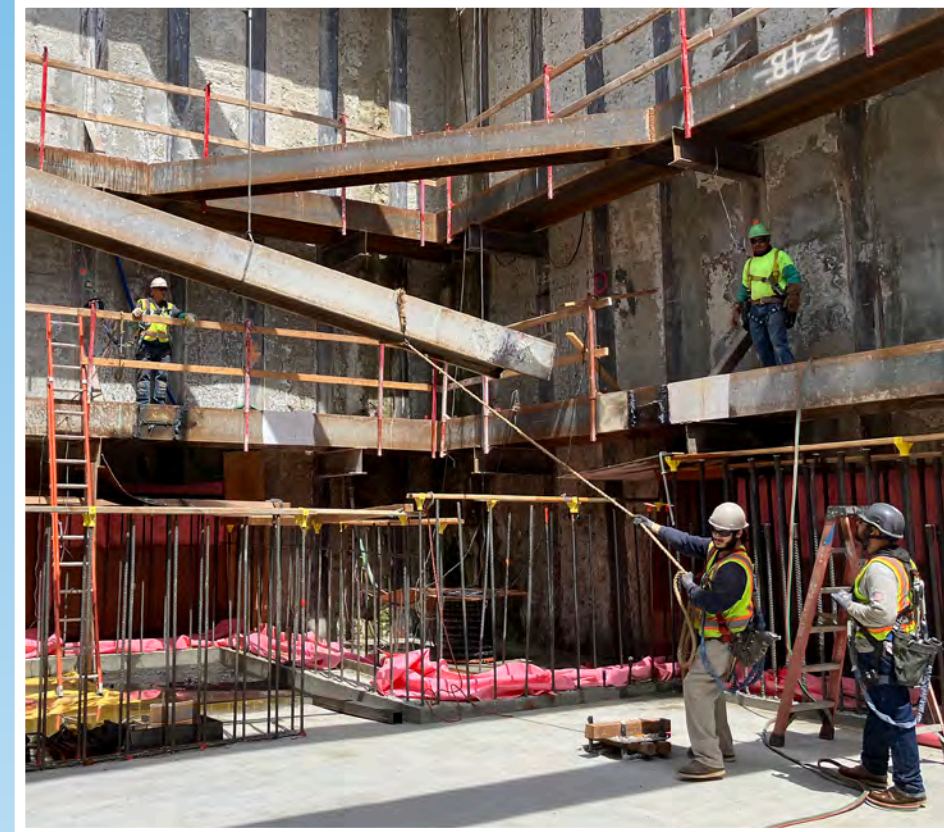
Construction Schedule: **2024-2026**

Construction Budget: **\$20.5 million**

Website: ocsan.gov/taft



Crews excavating to construct new pipes



3

Seal Beach Pump Station Replacement

Building for the Future

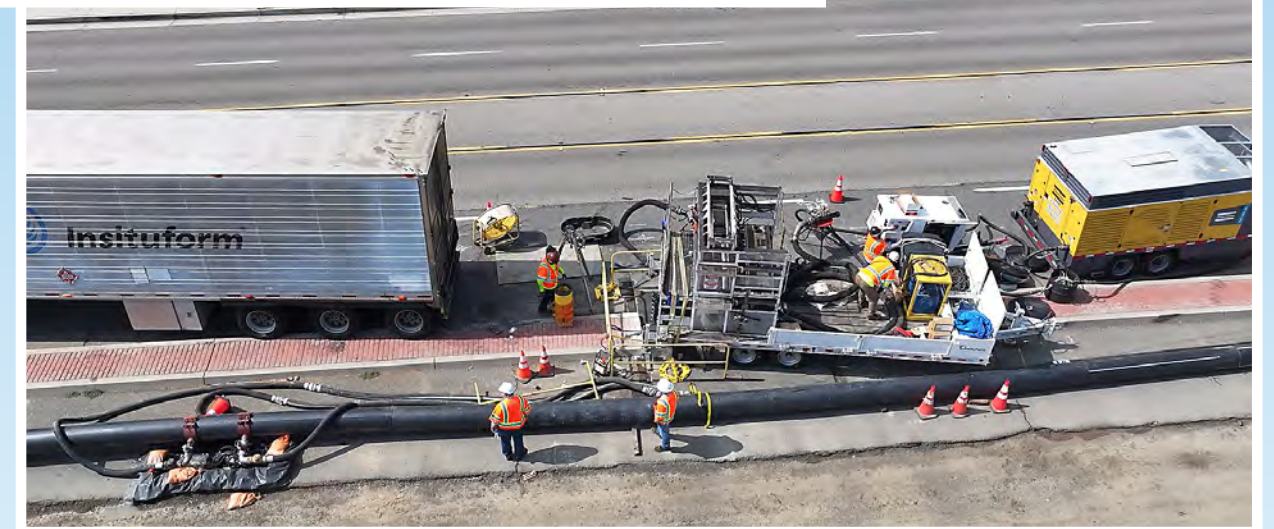
Construction progressed on a new pump station designed to improve reliability and accommodate future system improvements. This year, crews completed the 50-foot-deep excavation and foundation for the pump station.

Construction Schedule: **2024-2028**

Construction Budget: **\$97 million**

Website: ocsan.gov/sealbeach

Crews at the bottom of the new pump station's foundation



Pipe rehabilitation underway with a sewer bypass system in place

4

Santa Ana Trunk Sewer Rehabilitation

Renewing Critical Sewer Infrastructure

Construction began in Spring 2026 to rehabilitate nearly 3 miles of 42- to 48-inch regional sewer pipeline, extending the life of critical infrastructure through Santa Ana and Costa Mesa.

Construction Schedule: **2026-2028**

Construction Budget: **\$44.8 million**

Website: ocsan.gov/santaana

5

Bay Bridge Pump Station and Force Mains Replacement

Tunnel Complete Beneath Newport Beach Waters

This project reached a major milestone with completion of a quarter-mile microtunnel for a new force main system beneath Coast Highway and Newport Bay. The dual force mains will be followed by construction of a replacement pump station.

Construction Schedule: 2025-2029
Construction Budget: \$87.3 million

Website: ocsan.gov/baybridge



Microtunneling machine has completed tunneling and put onto a truck



Starting and end points of the microtunneling path



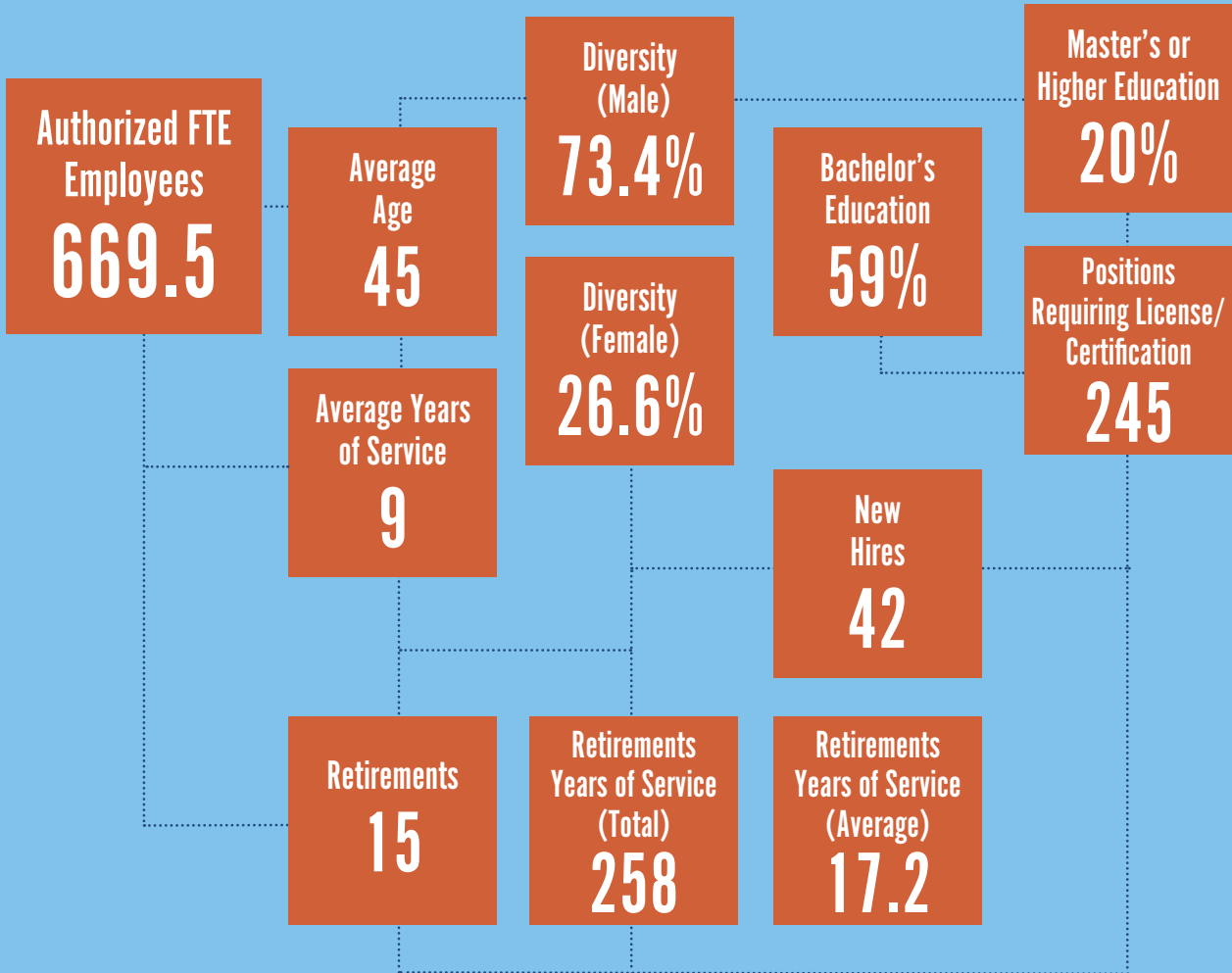
Crews work to lower the microtunneling machine into the launching pit

CREATING A CULTURE OF EDUCATION

The growth and development of our employees remain fundamental to strengthening workforce retention, engagement, and productivity. OC San’s industry-recognized employee development program provides a comprehensive range of learning opportunities that empower employees across all levels and disciplines to build new skills, advance their careers, and contribute to the organization’s long-term goals and success. While ensuring compliance with all regulatory and agency-required training, the program also emphasizes professional development that prepares employees to meet future challenges and pursue new opportunities.

This fiscal year (2025-26), every employee completed an **Individual Development Plan** aligned with their professional goals, reinforcing a culture of continuous learning. OC San expanded our training portfolio with targeted programs designed to build critical capabilities, including a **Leadership Academy** for executives and managers and certification exam preparation for wastewater operations professionals. Building on this momentum, we are developing new programs that strengthen core competencies among staff while continuing to address emerging organizational needs. By regularly introducing new learning topics based on strategic priorities and employee interests, OC San ensures its workforce remains adaptable, skilled, and prepared for the future.

For the fourth consecutive year, OC San also extended select training opportunities to employees from our member agencies, with participants representing 14 agencies to date. In addition, we remain committed to fostering professional growth through mentoring, certification and educational programs, leadership development, and a diverse mix of instructor-led, online, and on-demand learning opportunities. Together, these investments strengthen both our workforce and the community we serve.



ENGAGING THE COMMUNITY THROUGH EDUCATION AND OUTREACH

Most people rarely see the complex system that carries wastewater away from their homes and businesses. Through education and outreach, OC San helps the community understand how wastewater is collected, treated, and recycled—and how everyday actions protect public health and the environment.

Since launching in 2022, the **Wastewater 101 Citizens' Academy** has become a cornerstone of OC San’s public education efforts, attracting more than 100 registrations per session. Through workshops and a facility tour, participants learn about wastewater treatment, water recycling, environmental protection, careers, and the people who keep OC San operating. The 2026 Citizens' Academy celebrated a record 54 graduates and received a national WaterReuse Award for Excellence in Outreach and Education.



OC San introduced the **Below and Beyond Library Program**, bringing free, age-appropriate wastewater education and career exploration to local libraries. The program launched at the Anaheim Hills Library in the City of Anaheim.

Through a story time featuring *Julius the Vector Truck: Adventures in Sewer Cleaning* and the hands-on “Pipe Patrol” activity, young children learn why only the 3 P’s—pee, poop, and toilet paper—belong in the toilet. The first children’s story time welcomed 30 attendees.



A teen program was also developed as part of the library program. This career-focused session gives teens the opportunity to meet OC San professionals—from mechanics and operators to engineers and welders—who share what it is like to work in the wastewater industry. Each visit features a Tools of the Trade show-and-tell and a hands-on activity where participants can simulate unclogging a pipe using a retrieval line.

Together, the new library programs are expanding OC San’s outreach to children and teens while introducing the community to wastewater education and the wide range of careers available in the industry.

OUTREACH BY THE NUMBERS

Education

43 graduates of WW 101—Fall 2025
54 graduates of WW 101—Winter 2026
44 schools/1,124 students participated in Inside the Outdoors Program
30 attendees for storytime Children’s Program



Social Media

f 213 posts reaching 87,770 people, with 109 new followers gained
X 175 posts reaching 6,369 people, with 25 new followers gained
i 241 posts reaching 227,015 people, with 533 new followers gained
in 70 posts reaching 62,590 people, with 918 new followers gained



Speaking Engagements/Events

32 speaking/career events reaching 2,796 people reached
10 community outreach events reaching 1,706 people reached

Construction

10 construction projects supported in 9 cities through communication with local businesses and residents.
28 construction notices distributed, reaching 69,238 people
40 electronic email messages, reaching 9,369 subscribers
20 construction text alerts, reaching 573 people



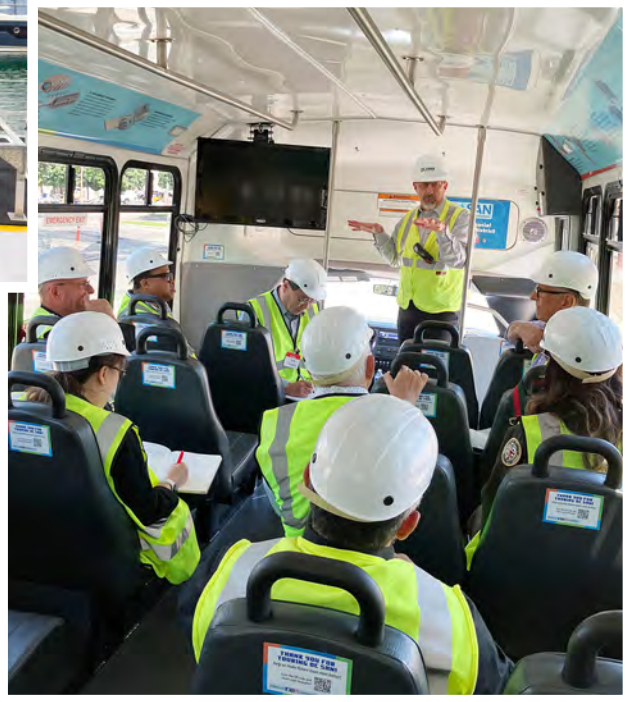
Legislative Affairs

35 bills tracked
5 legislative positions



Tours

124 tours
2,047 guests



CELEBRATING EXCELLENCE ACROSS OC SAN

2025

- **Government Finance Officers Association**
Outstanding Achievement in Popular Financial Reporting for the Annual Comprehensive Financial Report

- **Graphic Design USA In-House Awards**

- o Rise Program logo and icons
- o 2024 State of OC San video
- o 2025 Honor Wall Branding



- **City-County Communications & Marketing Association (3-CMA)**

SAVVY Award for the 70th Anniversary Branding



- **ENR Regional Best Project Award**

Best Government/Public Building for OC San Headquarters



- **Municipal Information Systems Association of California**

Excellence in Information Technology Practices



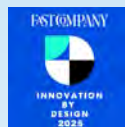
- **International Interior Design Association- Southern California Chapter**

Best Civic Project for OC San Headquarters



- **Davey Award**

Silver for the 70th Branding



- **Fast Company's 2025 Innovation by Design Awards** for OC San Headquarters

- **Los Angeles Architectural Awards** for OC San Headquarters from Beyond LA



- **Illuminating Engineering Society**

Merit Award-Interior Design for OC San Headquarters



- **Plant Positive Awards Civic Winner**

Gold in Governmental Interior for OC San Headquarters from Frame Awards



- **World Architecture Festival**

Highly Commended Recognition in Production, Energy and Logistics Category for OC San Headquarters



- **Graphic Design USA**

- o Take Your Kid to Work Day
- o OC San Educational Pipe Display

- **National Environmental Achievement Awards from the National Association of Clean Water Agencies** OC San Headquarters and Wastewater 101 Citizens' Academy



- **Metropolis Planet Positive Award**

Civic Winner for OC San Headquarters



2026

- **Santa Ana River Basin Section (SARBS) of the California Water Environment Association**

- o Community Engagement & Outreach: Project of the Year – Gold
- o Wastewater 101 Citizens' Academy
- o Operator of the Year – Scott Green



- **WaterReuse Award of Excellence in**

Outreach and Education for Wastewater 101 Citizens' Academy



- **U.S. Green Building Council**

Leadership in Energy and Environmental Design (LEED) Gold Certification for OC San Headquarters



- **California Water Environment Association**

- o 1st and 3rd Place in the Photo Contest
- o 3rd Place Winner of the Outreach and Education: Project of the Year (Large) Award for Wastewater 101 Citizens' Academy



- **Government Finance Officers Association**

Certificate of Achievement for Excellence in Financial Reporting



- **American Academy of Environmental Engineers and Scientists**

- o Honor Award in Environmental Sustainability for OC San Headquarters
- o Honor Award in Environmental Communications for Wastewater 101 Citizens' Academy



- **California Association of Public Information Officers EPIC Award** for 2025 Take Your Kid to Work Day Event



- **National Association of Clean Water Agencies**

Platinum Peak Performance Award for Plant Nos. 1 and 2



- **PMWEB**

Public Sector Leadership Award



- **Woodworks**

Wood in Architecture Award for OC San Headquarters

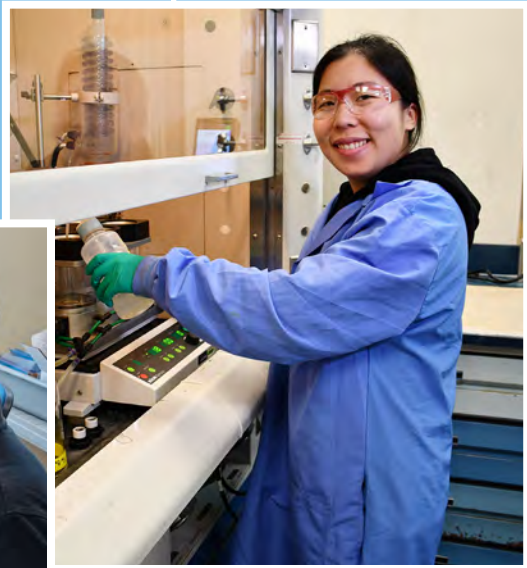


- **Graphic Design USA In-House Awards**

- o OC San 2024-25 Annual Report
- o Santa Ana Trunk Sewer Rehabilitation Movie Poster

HIGHLIGHTS

- Completed the CIP Staffing Plan to increase internal staffing, helping to reduce reliance on supplemental engineering services, strengthen succession planning, and improve project delivery.
- Launched a Customer Service Portal for Easement Disposition services, with additional services planned.
- Successfully refunded the 2016A debt issue, generating approximately \$14 million in savings for OC San and its ratepayers over the life of the debt.
- Completed a Vehicle Mobility Study to right-size OC San’s transportation fleet and support clean-air compliance.
- Revised the Fats, Oils and Grease outreach materials, including a new FOG binder with written and graphical guidance for food service establishments.
- Updated the Industrial Waste Survey Program to better identify businesses requiring discharge permits and prioritize federal categorical dischargers.
- Coordinated over 400 construction shutdowns without incident at Plant Nos. 1 and 2.
- Conducted a comprehensive High-Flow Emergency Operations exercise to test response to high influent wastewater conditions and a potential Santa Ana River Interceptor trunkline rupture.
- Advanced workplace safety and workforce development efforts, including a Physical Security Master Plan and wastewater laboratory/data science training for operator certification.
- Completed over 100,000 laboratory tests.



LOOK AHEAD

- Advance development of a long-term, sustainable rate plan to support critical infrastructure investments while maintaining financial stability and transparency.
- Expand digital services through new online customer service tools, providing faster and more convenient access to permits, payments, rebates, and claims processing.
- Strengthen cybersecurity preparedness by conducting agencywide incident response exercises and enhancing enterprise risk management practices.
- Modernize records management systems and processes to improve efficiency, accessibility, regulatory compliance, and long-term information stewardship.
- Continue planning and preparation for the new Logistics Center to improve warehouse operations, inventory management, and agencywide support services.
- Advance biosolids management planning by evaluating future disposal technologies and engaging stakeholders on sustainable long-term solutions.
- Initiate inspection and cleaning planning for critical siphon infrastructure to protect reliability and support the long-term health of the collection system.
- Explore artificial intelligence applications that can enhance operational decision-making, improve efficiency, and support proactive maintenance activities.
- Progress the Deep Well Injection Project through design-build procurement and test well activities to diversify future biosolids management options.
- Enhance regulatory compliance programs through improved pretreatment management systems, industrial user verification efforts, and updated enforcement procedures.
- Invest in workforce development through specialized environmental compliance training, emergency preparedness exercises, and continued safety excellence initiatives.
- Launch a comprehensive classification and compensation study to support employee recruitment, retention, and organizational effectiveness.





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